

Rhiannan Walton
Speech and Language Therapist

rhiannan@therapyideas.org
020 8123 6120



Terms and Conditions (last updated 1 Jan 2016)

Payment

I list my current fees on my website: <https://therapyideas.org/parents> If I change them I'll give you one month's notice.

You agree to pay for blocks of therapy sessions in advance. You can pay by credit or debit card at the first session, or I can email you an invoice, and you can pay by bank transfer before the first session. To reserve a block of therapy sessions, or an assessment session, you agree to pay a non-refundable deposit of £75.

If speech and language therapy is covered by your private medical insurance, you may be able to pay me directly and claim the fees back from your insurance company.

Cancellations

If you cancel a session a week in advance I won't charge you for the session.

If you cancel a session with less than a week's notice, I will charge a £50 cancellation fee, and refund the remainder of your payment.

If you don't attend a session, without cancelling, I will charge you the full session fee.

If I need to cancel a session I will give you as much notice as possible and offer a replacement session if appropriate.

Liaison with other Professionals

I need to liaise with the other professionals who work with your child, for example, NHS therapists and school or nursery staff. I will always ask your permission before contacting other professionals, or sending copies of your child's reports or targets to them.

To make therapy effective I need to know if your child is having or waiting for speech and language therapy elsewhere (through the NHS or another independent therapist). It is important you tell me if your child has been assessed by another therapist within the last 6 months, because if I repeat particular assessments they may be invalid.

Record Keeping and Data Protection

I will keep confidential case notes about your child's progress, in order to plan therapy and monitor progress. I will keep the information I hold about your child up to date, safe and secure, in line with my responsibilities under the Data Protection Act. I am registered with the Information Commissioner's office.

I often use video in therapy sessions. I won't show anyone videos of your child without your written permission. I will delete videos of your child at the end of their block of therapy.